

May 3, 2010

David Koppen Koppen Concrete and Masonry 1301 9th Avenue Newport, MN 55055

Dear Dave,

Thank you for doing such a wonderful job on our deck. You and your workers were very professional and courteous. I appreciate that you put in extra time and care to make sure everything was just right.

When it was discovered that we needed to first rebuild the front of our deck, you handled that unexpected problem very efficiently, fixing what previous repairmen had neglected.

We have really been enjoying our beautiful new deck. Thank you again for everything! I will definitely recommend you to everyone I know who needs masonry, concrete or other building work.

Sincerely,

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Jennifer L. Casanova Attorney at Law